

Standard Limited Warranty Commercial Washer Extractors

3-Yr. Limited Parts • 5-Yr. Key Component



Product Warranty for Commercial Washers

Models — GS-Series, E-Series, RMG-Series, REM-Series & HS-Series

Revised September 2022 (Starting Serial Number by Model Available Upon Request)

I. Warranty Coverage and Duration

Continental Laundry Solutions, Inc. (Continental) extends this limited warranty to the original owner (Purchaser), or by factory authorized warranty transfer to a new owner of a Continental Girbau, Girbau Industrial, Sports Laundry or Poseidon Textile Care-branded washer-extractor (Equipment). Continental will repair or replace, free of charge, any part which fails as a result of a defect in material or workmanship for a period of three years (36 months) after the date of original installation, but no later than three and one half years (42 months) from date of sale by Continental. However, if installation is not completed by an authorized Continental Distributor (Distributor), then two years (24 months) from the date of original installation, but no later than two-and-one-half years (30 months) from date of sale by Continental. Additionally, Continental will repair or replace, free of charge, the following if failure as a result of a defect in material or workmanship occurs:

- The inner cylinder (including coupler and shaft assembly), bearing and bearing seals, frame assembly (hardmount models only) and inner and outer frame assembly (softmount models only) for a period of five years (60 months) after the date of original installation, but no later than five-and-one-half years (66 months) from date of sale by Continental.
- For all new replacement parts, the remaining term of the limited warranty of the Equipment to which the parts are incorporated or one year (12 months) from the date of sale of the parts, whichever time period is greater.

If the date of installation of the Equipment cannot be determined, it shall be deemed to be 90 days after the date of sale by Continental.

II. Warranty Exclusions

- Continental will not provide for the replacement of fuses.
- Continental will not provide replacement of any part which fails for reasons other than defective material or workmanship. (Ex: misuse, improper installation, transportation damage, etc.)
- Continental will not honor this warranty for Equipment parts which have been altered without the written consent of Continental.
- Continental will not honor this warranty if machines are mounted on bases not supplied or approved in writing by Continental.

- Continental will not honor this warranty if parts from another sr or parts not purchased through Continental have been incorporated on the Equipment.
- Continental is not responsible for:
 - labor, freight or transportation costs incurred in the replacement of any part.
 - clothing or machine damage caused by foreign objects placed in unit.
 - any consequential damage resulting from any malfunction.
 - any Equipment or part failure if such failure is due to an act of God, natural disaster, vandalism, intentional infliction of damage or dereliction.
 - loss of use, lost time or profits due to delay in repair or replacement of defective parts.
 - availability of replacement parts due to global supply chain shortages.

III. How to Obtain Replacement Equipment or Parts Under the Limited Warranty

For warranty service, Purchaser shall contact the Continental distributor (Distributor) from which the Equipment or part was originally purchased or the nearest Distributor. In the event that the Purchaser is unable to make contact with a Distributor, the Purchaser shall contact Continental directly at the contact points set forth below. Proof of purchase, model number, serial number and the defective part are required in order to exercise Purchaser's rights under this limited warranty. Continental shall have the discretion to require the return of defective parts, however, no parts shall be returned to Continental without Continental's prior written direction. The determination by Continental not to require the return of defective parts shall not be deemed to constitute a waiver of this warranty or of Continental's right to enforce all of the terms of this warranty thereafter.

Important: Consult your authorized Distributor regarding the applicability, if any, of warranty coverage to you.

THIS WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE AND ALL OTHER OBLIGATIONS OR LIABILITIES IMPLIED BY OPERATION OF LAW. Continental NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR Continental ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE EQUIPMENT OR PARTS. THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE EXCLUSIVE AND PURCHASER HEREBY WAIVES ALL OTHER REMEDIES, EXPRESS OR IMPLIED BY LAW, INCLUDING WITHOUT LIMITATION, ANY AND ALL INCIDENTAL DAMAGES AND CONSEQUENTIAL DAMAGES, WHETHER OR NOT OCCASIONED BY Continental'S NEGLIGENCE. THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT UPON THE PRIOR WRITTEN INSTRUMENT EXECUTED BY AN AUTHORIZED Continental REPRESENTATIVE.

Continental Laundry Solutions brands covered under this limited warranty are:

